

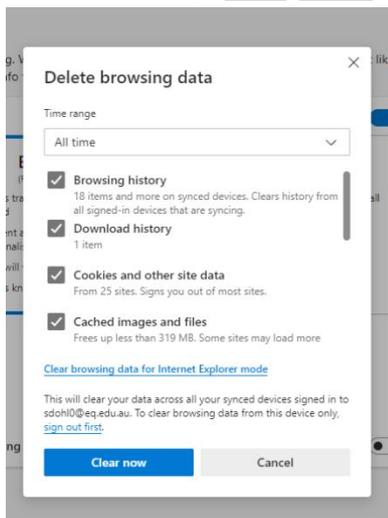


How to clear the cache in Microsoft Edge

When Websites are not loaded with the latest data, it could be because you have to delete cached files, in order to let the browser download new data. To empty the cache you can follow one of the instructions below:

1. Clear browser data in Microsoft Edge with the keyboard shortcut.

1. Press the keys **[Ctrl]**, **[Shift]** and **[Del]**.



2. Here you will select Browsing history, Download history, Cookies and other site data, Cached images and files. **Set Time range to – All time**
3. Press **Clear now**
4. Reload your site.

Once you complete above steps your browser will need to Allow cookies for QLearn and Collaborate Ultra.

Allow cookies for LMS URLs in Microsoft Edge

1. In the Edge **Settings (three dots at top right)** window, select **Cookies and site permissions > Cookies and data stored > Manage and delete cookies and site data**.
2. Turn on **Allow sites to save and read cookie data (recommended)**.
3. Make sure **Block third-party cookies** is turned off.

